



PRESSURE VESSEL: 10 YEARS NON-PRORATED

The shell assembly shall carry a non-prorated 10-year limited warranty from date of shipment against leakage due to thermal shock, water side corrosion when operated within AERCO's published Water Quality Guidelines, mechanical defects or workmanship.

HEAT EXCHANGER TUBES/COMBUSTION CHAMBER: 10 YEARS

The heat exchanger/combustion chamber shall carry a 10-year prorated, limited warranty from date of shipment against typical condensate corrosion, thermal stress failure, mechanical defects or workmanship. Operation of the heater using contaminated air will void the warranty. The heat exchanger shall not be warranted from failure due to scaling, liming, corrosion, erosion due to water or installation conditions, operation outside of AERCO's published Water Quality Guidelines, or damage due to freezing conditions. In the event of a covered defect during the warranty period, **AERCO** will, at its option, repair, or offer to exchange the heat exchanger for the same or equivalent model discounted according to the following schedule:

Year	Discount From Current List Price
1-5	100%
6	70%
7	60%
8	50%
9	40%
10	30%

EDGE [i] CONTROL PANEL: 2 YEARS FROM SHIPMENT; 5 YEARS FROM SHIPMENT WITH NEXA™ REGISTRATION

AERCO labeled control panels are warranted for (2) two years from shipment. If the Innovation water heater is connected to and registered with the Watts Nexa™ platform, such warranty period will be extended to (5) years from shipment. To qualify for this extended warranty period, connection and registration must be completed within the first two years from shipment and such connection and registration must be maintained for the entirety of the (5) year extended warranty period.

OTHER COMPONENTS

All other components, with the exception of the igniter and flame detector, are warranted against any failure for eighteen (18) months from shipment. The igniter and flame detector are warranted only against defects in material and workmanship for ninety (90) days from shipment.

The above limited warranty is in lieu of and not in addition to any other express or implied warranties in any documents, or under any law. No salesman or other representative of **AERCO** has any authority to expand warranties beyond the face of the above warranty and purchaser shall not rely on any oral statement except as



Limited Warranty
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stated in the above warranty. **THE WARRANTY SET FORTH HEREIN IS GIVEN EXPRESSLY AND IS THE ONLY WARRANTY GIVEN BY AERCO. AERCO MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. AERCO HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

The remedy described in the above limited warranty shall constitute the sole and exclusive remedy for breach of warranty, and AERCO shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if this product does not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, chemical, or any other circumstances over which AERCO has no control. This warranty shall be invalidated by any abuse, misuse, misapplication, improper installation or improper maintenance or alteration of the product.

Any claim relating to the product must be filed with **AERCO** not later than 14 days after the event giving rise to such claim. Any claims relating to this product shall be limited to the sale price of the product at the time of sale. The sale of the product is specifically conditioned upon acceptance of these terms.

Should an **AERCO** Innovation water heater fail for any of the above reasons within the applicable warranty period from the date of original shipment(s), AERCO shall at its option repair or exchange the defective item as outlined above. **AERCO** shall have the option of having the item returned, FOB its factory, or to make field replacements at the point of installation. **In no event shall AERCO be held liable for replacement labor charges** or for freight or handling charges.

AERCO shall accept no responsibility for products that have been improperly installed, operated, or maintained – as defined in the Maintenance section of the Innovation O&M manual – or if the buyer has permitted any unauthorized modification, adjustment, and/or repairs to the item. The use of replacement parts not manufactured or sold by **AERCO** will void any warranty, express or limited.

AERCO shall accept no responsibility for products that have been damaged due to contaminated combustion air containing but not limited to sheetrock particles, plaster board particles, dirt, dust, lint, and corrosive chemicals such as chlorine gas, halogenated hydrocarbons and refrigerants.

In order to process a warranty claim a formal purchase order number is required prior to shipment of any warranty item. In addition, the returned item must include a Returned Goods Authorization (RGA) label, attached to the shipping carton, which identifies the item's return address, register number and factory authorized RGA number.

Warranty coverage for all components and equipment mentioned in the above warranty is not valid unless the water heater is started up by a factory certified ATT (AERCO Trained Technician) and an AERCO start-up sheet is completed.

The warranty periods described in the above limited warranty apply only within the United States, Canada and Mexico. For all other geographical areas, the limited warranty for the Innovation water heater (including all components thereof) is subject to the terms and conditions of the above limited warranty and the warranty period is limited to the lesser of (a) 18 months from date of shipment or (b) 12 months from start-up.



Limited Warranty
Innovation
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FIRST-YEAR LIMITED-SERVICE POLICY

Applicable to United States and Canadian installations only

For one year from the start of this service policy, AERCO will, if the heat exchanger or a component part fails due to a defect in material or workmanship, replace or repair the defective component and return the product to operating condition.

Conditions and Exceptions (all installations):

1. All general conditions, as stipulated in the Limited Warranty, will apply to this one-year cost-free service policy.
2. The installation must be accessible for service, must comply with all applicable federal, state, and local regulations, and must be in accordance with AERCO's installation and maintenance manual.
3. Normal maintenance and repair will be the responsibility of the owner.
4. This policy is valid during the first installation only.

Conditions and Exceptions (Alaska, Hawaii and Canadian installations):

1. Labor cost covered by this service policy is limited to installations with normal access to the equipment, and travel distance not to exceed 150 miles from the nearest factory authorized service agency.

The First Year Limited-Service Policy is effective as of the date of shipment.