Standard Warranty
AM Series Rapid Recovery
Gas Fired Hydronic Water Heaters

WATER HEATER PRESSURE VESSEL/HEAT EXCHANGER: 7 YEARS PRORATED
The pressure vessel/heat exchanger shall carry a (7) seven year prorated warranty from shipment against any failure due to condensate corrosion, thermal stress, mechanical defects or workmanship. Years 1-5 will be non-prorated, year 6 AERCO will cover 75% of the vessel/heat exchanger cost, and year 7 AERCO will cover at 50% the vessel/heat exchanger cost. Operation of the boiler using contaminated air will void the warranty. The pressure vessel/heat exchanger shall not be warranted from failure due to scaling, liming, corrosion, or erosion due to water or installation conditions. AERCO will repair, rebuild or exchange, at its option the heat exchanger/combustion chamber within this warranted time period.

THERMAL BUFFER: 5 YEARS
This warranty runs from date of installation (or without proof of installation, from three months after the date of manufacture) for a period of 5 years. All replacement tanks carry the balance of the original warranty. This warranty does not cover leakage or other malfunction caused by defective installation or adverse local conditions, specifically sediment or lime precipitate in the tank or corrosive elements in the atmosphere. This warranty also does not cover misuse, including lack of maintenance removal of magnesium anode(s), disconnection, alteration or addition of non-approved components or apparatus, operation with fuels or at settings other than those set forth on the rating plate, or accidental or other exterior damage.

OTHER COMPONENTS: 18 MONTHS FROM SHIPMENT
All other components, with the exception of the ignitor and flame detector, are conditionally guaranteed against any failure for 18 months from shipment.

AERCO shall accept no responsibility if such item has been improperly installed, operated, or maintained or if the buyer has permitted any unauthorized modification, adjustment, and/or repairs to the item.

The warranty as set forth on the back page of the Operations & Maintenance Manual is in lieu of and not in addition to any other express or implied warranties in any documents, or under any law. No salesman or other representative of AERCO has any authority to expand warranties beyond the face of the said warranty and purchaser shall not rely on any oral statement except as stated in the said warranty. An Officer of AERCO must do any modifications to this warranty in writing. AERCO MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE OR ANY OTHER EXPRESS OR IMPLIED WARRANTIES. AERCO disclaims all responsibility for any special, incidental or consequential damages. Any claim relating to the product must be filed with AERCO not later than 14 days after the event-giving rise to such claim. Any claims relating to this product shall be limited to the sale price of the product at the time of sale. The sale of the product is specifically conditioned upon acceptance of these terms.

CONDITIONS OF WARRANTY
Should an AERCO gas-fired Hydronic boiler fail for any of the above reasons within the specified time period from the date of original shipment(s), AERCO shall, at its option, modify, repair or exchange the defective item. AERCO shall have the option of having the item returned, FOB to its factory, or to make field replacements at the point of installation. In no event shall AERCO be held liable for replacement labor charges or for freight or handling charges.
AERCO shall accept no responsibility if such item has been improperly installed, operated, or maintained or if the buyer has permitted any unauthorized modification, adjustment, and/or repairs to the item. The use of replacement parts not manufactured or sold by AERCO will void any warranty, express or limited.

In order to process a warranty claim a formal purchase order number is required prior to shipment of any warranty item. In addition, the returned item must include a Returned Goods Authorization (RGA) label, attached to the shipping carton, which identifies the item’s return address, register number and factory authorized RGA number.

Warranty coverage for all components and equipment mentioned in said warranty are not valid unless the boiler/water heater is started up by a factory certified ATT Technician and an AERCO start-up sheet is completed.

This warranty coverage is only applicable within the United States and Canada. All other geographical areas carry a standard warranty of 18 months from date of shipment or 12 months from startup, whichever comes first.