



LIMITED WARRANTY: INNOVATION GAS-FIRED WATER HEATER

PRESSURE VESSEL: 10 YEARS NON-PRORATED

The shell assembly shall carry a non-prorated 10 year limited warranty from date of shipment against leakage due to thermal shock, water side corrosion, mechanical defects or workmanship.

HEAT EXCHANGER TUBES/COMBUSTION CHAMBER: 10 YEARS

The heat exchanger/combustion chamber shall carry a 10 year prorated, limited warranty from date of shipment against any condensate corrosion, thermal stress failure, mechanical defects or workmanship. Operation of the heater using contaminated air will void the warranty. The heat exchangers combustion chamber shall not be warranted from failure due to scaling, liming, corrosion, or erosion due to water or installation conditions. **AERCO** will repair, rebuild or exchange, at its option the heat exchanger/combustion chamber according to the following schedule:

Year	Discount From Then Prevailing List Price
5	100%
6	70%
7	60%
8	50%
9	40%
10	30%

“C-MORE” CONTROL PANEL: 2 YEARS FROM SHIPMENT

AERCO labeled control panels are conditionally warranted against failure for (2) two years from shipment.

OTHER COMPONENTS: 18 MONTHS FROM SHIPMENT

All other components, with the exception of the igniter and flame detector, are conditionally guaranteed against any failure for 18 months from shipment.

The warranty as set forth on the back page of the Operations & Maintenance Manual is in lieu of and not in addition to any other express or implied warranties in any documents, or under any law. No salesman or other representative of **AERCO** has any authority to expand warranties beyond the face of the said warranty and purchaser shall not rely on any oral statement except as stated in the said warranty. An Officer of **AERCO** must do any modifications to this warranty in writing. **AERCO MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE OR ANY OTHER EXPRESS OR IMPLIED WARRANTIES.** **AERCO** disclaims all responsibility for any special, incidental or consequential damages. Any claim relating to the product must be filed with **AERCO** not later than 14 days after the event-giving rise to such claim. Any claims relating to this product shall be limited to the sale price of the product at the time of sale. The sale of the product is specifically conditioned upon acceptance of these terms.

(CONTINUED)



LIMITED WARRANTY: INNOVATION GAS-FIRED WATER HEATER

CONDITIONS OF WARRANTY:

Should an **AERCO** gas-fired (natural gas, propane, and natural gas/propane dual fuel only) water heater fail for any of the above reasons within the specified time period from the date of original shipment(s), AERCO shall at its option modify, repair or exchange the defective item. **AERCO** shall have the option of having the item returned, FOB its factory, or to make field replacements at the point of installation. **In no event shall AERCO be held liable for replacement labor charges** or for freight or handling charges.

AERCO shall accept no responsibility if such item has been improperly installed, operated, or maintained – as defined in AERCO O&M manual, or if the buyer has permitted any unauthorized modification, ~~addition~~ and/or repairs to the item. The use of replacement parts not manufactured or sold by **AERCO** will void any warranty, express or limited.

AERCO shall accept no responsibility if such item has been damaged due to contaminated combustion air containing but not limited to sheetrock particles, plaster board particles, dirt, dust, lint, and corrosive chemicals such as chlorine gas, halogenated hydrocarbons, and Freon.

In order to process a warranty claim a formal purchase order number is required prior to shipment of any warranty item. In addition, the returned item must include a Returned Goods Authorization (RGA) label, attached to the shipping carton, which identifies the item's return address, register number and factory authorized RGA number.

Warranty coverage for all components and equipment mentioned in said warranty are not valid unless the water heater is started up by a factory certified SST (Service, Start-Up and Troubleshooting) Technician and an AERCO start-up sheet is completed.

This warranty applies only to units sold to customers in North America.

Rev. 09/10/2015