

Limited Warranty

Innovation

Gas Fired Water Heater

PRESSURE VESSEL: 10 YEARS NON-PRORATED

The shell assembly shall carry a non-prorated 10 year limited warranty from date of shipment against leakage due to thermal shock, water side corrosion when operated within AERCO's published Water Quality Guidelines, mechanical defects or workmanship.

HEAT EXCHANGER TUBES/COMBUSTION CHAMBER: 10 YEARS

The heat exchanger/combustion chamber shall carry a 10 year prorated, limited warranty from date of shipment against typical condensate corrosion, thermal stress failure, mechanical defects or workmanship. Operation of the heater using contaminated air will void the warranty. The heat exchanger shall not be warranted from failure due to: scaling, liming, corrosion, erosion due to water or installation conditions, operation outside of AERCO's published Water Quality Guidelines, or damage due to freeze conditions. In the event of a covered defect during the warranty period, **AERCO** will, at its option, repair, or offer to exchange the heat exchanger for the same or equivalent model discounted according to the following schedule:

Year	Discount From Current List Price
1-5	100%
6	70%
7	60%
8	50%
9	40%
10	30%

EDGE [i] and C-MORE CONTROL PANEL: 2 YEARS FROM SHIPMENT

AERCO labeled control panels are warranted for (2) two years from shipment.

OTHER COMPONENTS

All other components, with the exception of the igniter and flame detector, are warranted against any failure for eighteen (18) months from shipment. The igniter and flame detector are warranted only against defects in material and workmanship for ninety (90) days from shipment.

The above limited warranty is in lieu of and not in addition to any other express or implied warranties in any documents, or under any law. No salesman or other representative of AERCO has any authority to expand warranties beyond the face of the above warranty and purchaser shall not rely on any oral statement except as stated in the above warranty. THE WARRANTY SET FORTH HEREIN IS GIVEN EXPRESSLY AND IS THE ONLY WARRANTY GIVEN BY AERCO. AERCO MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. AERCO HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR



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IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

The remedy described in the above limted warranty shall constitute the sole and exclusive remedy for breach of warranty, and AERCO shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if this product does not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, chemical, or any other circumstances over which AERCO has no control. This warranty shall be invalidated by any abuse, misuse, misapplication, improper installation or improper maintenance or alteration of the product.

Any claim relating to the product must be filed with **AERCO** not later than 14 days after the event giving rise to such claim. Any claims relating to this product shall be limited to the sale price of the product at the time of sale. The sale of the product is specifically conditioned upon acceptance of these terms.

Should an **AERCO** Innovation water heater fail for any of the above reasons within the applicable warranty period from the date of original shipment(s), AERCO shall at its option repair or exchange the defective item as outlined above. **AERCO** shall have the option of having the item returned, FOB its factory, or to make field replacements at the point of installation. **In no event shall AERCO be held liable for replacement labor charges** or for freight or handling charges.

AERCO shall accept no responsibility for products that have been improperly installed, operated, or maintained – as defined in the Maintenance section of the Innovation O&M manual – or if the buyer has permitted any unauthorized modification, adjustment, and/or repairs to the item. The use of replacement parts not manufactured or sold by **AERCO** will void any warranty, express or limited.

AERCO shall accept no responsibility for products that have been damaged due to contaminated combustion air containing but not limited to sheetrock particles, plaster board particles, dirt, dust, lint, and corrosive chemicals such as chlorine gas, halogenated hydrocarbons and refrigerants.

In order to process a warranty claim a formal purchase order number is required prior to shipment of any warranty item. In addition, the returned item must include a Returned Goods Authorization (RGA) label, attached to the shipping carton, which identifies the item's return address, register number and factory authorized RGA number.

Warranty coverage for all components and equipment mentioned in the above warranty are not valid unless the water heater is started up by a factory certified ATT (AERCO Trained Technician) and an AERCO start-up sheet is completed.

This warranty applies only to units sold to customers in North America.